

**SCHEDULE 7
MINIMUM EMPANELMENT CRITERIA**

1. Minimum Criteria for Empanelment of Public Health Care Providers within Service Area

All public health care providers identified by the State Nodal Agency (including CHCs) within the Service Area shall be empanelled provided they possess the following minimum facilities and resources:

- (a) at least 10 functioning in-patient beds
- (b) qualified Medical Practitioner(s) are in-charge around the clock;
- (c) qualified Nurses are under its employment around the clock;
- (d) telephone/Fax;
- (e) if the public health care provider undertakes Surgical Procedures or Day Care Treatments, it should have a fully equipped operation theatre of its own;
- (f) an operational pharmacy and diagnostic test services, or with an agreement to link to an operational pharmacy and diagnostic test services laboratory in close vicinity, so as to provide Cashless Access Services to the Beneficiaries;
- (g) it has a system for maintaining and providing medical and other Beneficiary related records to the Insurer, the TPA or their representatives and the State Nodal Agency, as and when required; and
- (h) a bank account which is operated by the public health care provider through Rogi Kalyan Samiti or equivalent body.

The Insurer shall also make efforts to empanel public health care providers (including CHCs and PHCs) outside the Service Area provided that they possess the minimum facilities and resources specified above.

2. Minimum Criteria for Empanelment of Private Health Care Providers within or outside the Service Area

The Insurer shall empanel a willing private hospital or other private health care provider (other than a stand-alone day care centre) provided that it possesses the minimum facilities and resources specified below:

- (a) the hospital or other private health care provider shall be registered under the [*insert name of local legislation*], if it is situated within the Service Area; and or other similar state acts if it is situated outside the Service Area;
- (b) at least 10 functioning in-patient beds
- (c) qualified Medical Practitioner(s) are in-charge around the clock;
- (d) Qualified Nurses are under its employment around the clock;
- (e) if the private health care provider undertakes Surgical Procedures or Day Care Treatments, it should have a fully equipped Operating Theatre of its own;
- (f) an operational pharmacy and diagnostic test services laboratory, or with an agreement to link to an operational pharmacy and diagnostic test services laboratory in close vicinity, so as to provide Cashless Access Services to the Beneficiaries;

- (g) it has a system for maintaining and providing medical and other Beneficiary related records to the Insurer, the TPA or their representatives and the State Nodal Agency, as and when required;
- (h) registration with the Income Tax Department and any other relevant tax authorities;
- (i) bank account with electronic payment facility; and
- (j) telephone/fax.

3. Minimum Criteria for Empanelment of Stand-alone Day Care Centres

The Insurer shall empanel a willing stand-alone day care centre provided that it possesses the minimum facilities and resources specified below:

- (a) the stand-alone day care centre shall be registered under the applicable state legislation , if it is situated within the Service Area; or other similar state acts if it is situated outside the Service Area;
- (b) at least 10 functioning day care beds;
- (c) it is under the supervision of a Medical Practitioner and Medical Practitioner(s) are available at all times during working hours;
- (d) Qualified Nurses are under its employment;
- (e) it has a fully equipped Operating Theatre capable of carrying out Day Care Treatments;
- (f) it has asystem for maintaining and providing medical and other Beneficiary related records to the Insurer, the TPA or their representatives and the State Nodal Agency, as and when required;
- (g) registration with the Income Tax Department and any other relevant tax authorities;
- (h) bank account with electronic payment facility; and
- (i) telephone/fax.

4. Minimum Criteria for Empanelment of Specialty Hospitals

The Insurer shall empanel a willing specialty hospital or stand-alone day care centre having a Tertiary Care specialty, provided that: (i) it meets the minimum empanelment criteria set out in paragraph 2 or paragraph 3 above; and (ii) possesses the minimum facilities and resources for the specialty (specified in the table below) for which it is seeking empanelment.

Once empanelled for a particular specialty, a specialty hospital shall be deemed a Specialty Hospital only for that specialty. The Insurer may empanel the same specialty hospital for more than one specialties.

Tertiary Care Specialty	Additional Empanelment Criteria
Oncosurgery and Cancer Therapy	<ul style="list-style-type: none"> • Qualified oncology surgeon • Qualified medical oncologist and nuclear medicine specialist, radiation oncologist • Radiotherapist • Availability of Medical Practitioner and support staff • Well-equipped operation theatre • Equipment for Cobalt therapy, Linear accelerator and

Tertiary Care Speciality	Additional Empanelment Criteria
	brachytherapy <ul style="list-style-type: none"> • Evidence of a tumor board to decide comprehensive treatment plan
Cardiothoracic surgery and Cardiology	<ul style="list-style-type: none"> • Cardiothoracic surgeon with MCh CTVS or equivalent degree • Qualified cardiologist with DM or equivalent degree • Qualified cardiologist with DM or equivalent degree and experience in interventions and procedures • Specialised CTVS operation theatre • Fully equipped Cardiac Catheterization laboratory (cath lab) unit with qualified and trained paramedics • Post-operative ICU with ventilator support • ICCU/ICU facility with cardiac monitoring equipment and ventilator support • Round the clock (24x7) cardiology services • Facility must have done at least 100 interventions or cardiac surgeries in the previous 1 year
Neurosurgery and Neurology	<ul style="list-style-type: none"> • Qualified neuro-surgeon with MCh neurosurgery or equivalent degree • Qualified neurologist with DM neurology or equivalent degree • Well-equipped operation theatre with qualified paramedical staff • Neuro ICU with ventilator support • Post Op ventilator support • Step down facility • Facilitation for round the clock (24x7) MRI, CT and other support bio-chemical investigations • EEG, ENMG, Angio CT facility
Nephrology and Urology Surgery	<ul style="list-style-type: none"> • Nephrologist with DM or equivalent degree • Qualified urologist with MCh Urology or equivalent degree • Dialysis unit • For transplant surgery approval <ul style="list-style-type: none"> ○ Transplant facility available ○ Facility should have done a minimum of 20 transplants in the previous 2 years • Well-equipped operation theatre with C-ARM • Endoscopy investigation support • Post op ICU care with ventilator support • Sew lithotripsy equipment
Orthopaedic	<ul style="list-style-type: none"> • Specialist with MS (Ortho) degree

Tertiary Care Specialty	Additional Empanelment Criteria
	<ul style="list-style-type: none"> • Portable X-Ray Machine • OT • Plaster room in OPD/indoor with equipment, Albee table • OT Equipment like trauma fixation systems, Spine Fixation System • Qualified paramedical staff

5. Additional Compliance Requirements

At the time of conducting an inspection of the facilities and resources of a willing health care provider, the Empanelment Team shall review whether such health care provider has instituted internal mechanisms for:

- clinical audit protocols and monitoring
- infection control protocols and monitoring
- waste disposal policy and monitoring
- utilization reports (information about admission details with length of stay, diagnosis and procedures conducted for all in-patients)
- staff ratios and list of clinical specialists available

The additional compliance requirements prescribed in this Section 5 are only for information regarding the desired quality processes of an Empanelled Health Care Provider and are not mandatory. The State Nodal Agency reserves the right to prescribe such additional conditions as a mandatory compliance requirement for the empanelment of health care providers or for Empanelled Health Care Providers at any time during the Term.